□ IDAPA RULE□ BOARD ACTION REQUIRED□ BOARD POLICY□ INFO ONLY, NO ACTION REQUIRED

AGENDA ITEM
Idaho Park and Recreation Special Meeting
September 23, 2024
Harriman State Park
Island Park, ID

AGENDA ITEM: Reservation and Use Fees

ACTION REQUIRED: None, Information/Discussion Only

PRESENTER: Seth Hobbs, Reservation & Registration Program Manager

PRESENTATION

BACKGROUND INFORMATION:

When IDPR started its journey to solicit a vendor to support IDPR's Recreational Management System, the board directed staff to give weight to companies that offer a dynamic pricing solution. In April of this year, the State of Idaho signed a contract with Brandt to build and service the Recreational Management System.

One of the most powerful tools in the revenue management toolkit is dynamic pricing. Already widely adopted in industries like hospitality, airlines, and car rentals, dynamic pricing adjusts fees based on real-time demand, allowing park systems to capitalize on peak periods while maintaining accessibility during off-peak times. This approach is particularly relevant for park reservations, where factors such as seasonality, weather, and even special events can dramatically impact visitor demand. (Dynamis Pricing: A Strategic Tool for State Park Reservations Revenue Management; Matt Mitchell, Brandt Chief Revenue Officer, 2024).

Below is the draft fee model which shows how IDPR plans on leverage the dynamic pricing for the state park reservations.

Prices will be set by Tier, Site Amenities, Booking Window, Holiday/Events, Occupancy, and Residency.

Discounts for Senior Citizens, Veterans, and Low Income still apply.

Reservation High Points:

3,800 reservations are book 9 months prior to stay.

6.900 reservations are booked within 1 week prior to stay.

Prices will be at the maximum amount 9 - 8 1/2 months prior to arrival, 10 - 3 days prior to arrival, and around holidays and events. (With the exclusion of Basic sites in Tier C parks where at the 10 - 3 day window, prices will be set at \$26.00). Prices will fluctuate based on occupancy 2 days before arrival and at all other times.

At any point three fee rates could exist: Occupancy, Booking Window, Prescheduled Holiday Rate. We will prioritize the system to take the highest fee available. Staff need to have the ability to adjust fees within the minimum and maximum approved by the board and offer discounts of no more than

50% of the minimum fee as an incentive to increase occupancy at any state park. This will be managed through promotional rates after review of historical occupancy rates for that given time.

Below is an example of what occupancy based dynamic fees look like:

Tier A – Basic/Equestrian Site:

Farragut, Ponderosa, Priest Lake, Henrys Lake, Round Lake

Minimum Fee – \$27.00 Maximum Fee - \$34.00 Variation - \$7.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$27.00	\$28.00	\$30.00	\$31.00	\$32.00	\$34.00

The above chart represents fees for residents. Nonresident customers will be charged double the resident charge.

Tier A - Electric Site:

Farragut, Ponderosa, Priest Lake, Henrys Lake, Round Lake

Minimum Fee – \$35.00 Maximum Fee - \$42.00 Variation - \$7.00

Occupancy Pricing - F

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$35.00	\$36.00	\$37.00	\$38.00	\$40.00	\$42.00

The above chart represents fees for residents. Nonresident customers will be charged double the resident charge.

Tier A - Full Hook-Up Site:

Farragut, Ponderosa, Priest Lake, Henrys Lake, Round Lake

Minimum Fee – \$43.00 Maximum Fee - \$46.00 Variation - \$3.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$43.00	\$44.00	\$45.00	\$46.00	\$46.00	\$46.00

The above chart represents fees for residents. Nonresident customers will be charged double the resident charge.

Tiers A - Companion Electric Site:

Farragut, Ponderosa, Priest Lake, Henrys Lake, Round Lake

Minimum Fee – \$70.00 Maximum Fee - \$84.00 Variation - \$14.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$70.00	\$72.00	\$74.00	\$76.00	\$80.00	\$84.00

The above chart represents fees for residents. Nonresident customers will be charged double the resident charge.

Tier A - Companion Full Hook-up Site:

Farragut, Ponderosa, Priest Lake, Henrys Lake, Round Lake

Minimum Fee – \$84.00 Maximum Fee - \$84.00 Variation - \$0.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$84.00	\$84.00	\$84.00	\$84.00	\$84.00	\$84.00

The above chart represents fees for residents. Nonresident customers will be charged double the resident charge.

Tier B - Basic Site:

Hells Gate, Challis Hot Springs, Bear Lake, Castle Rocks, Heyburn, Lake Cascade

Minimum Fee – \$26.00 Maximum Fee - \$34.00 Variation - \$8.00

Occupancy Pricing -

Ī	0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
ĺ	\$26.00	\$27.00	\$28.00	\$30.00	\$32.00	\$34.00

The above chart represents fees for residents. Nonresident customers will be charged an additional \$5.00 per night.

Tier B - Electric Site:

Hells Gate, Challis Hot Springs, Bear Lake, Castle Rocks, Heyburn, Lake Cascade

Minimum Fee – \$33.00 Maximum Fee - \$42.00 Variation - \$9.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$33.00	\$34.00	\$35.00	\$37.00	\$39.00	\$42.00

The above chart represents fees for residents. Nonresident customers will be charged an additional \$5.00 per night.

Tier B - Full Hook-Up:

Hells Gate, Challis Hot Springs, Bear Lake, Castle Rocks, Heyburn, Lake Cascade

Minimum Fee – \$38.00 Maximum Fee - \$46.00 Variation - \$8.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$38.00	\$39.00	\$40.00	\$42.00	\$44.00	\$46.00

The above chart

represents fees for residents. Nonresident customers will be charged an additional \$5.00 per night.

Tier B - Companion Basic:

Hells Gate, Challis Hot Springs, Bear Lake, Castle Rocks, Heyburn, Lake Cascade

Minimum Fee – \$52.00 Maximum Fee - \$84.00 Variation - \$32.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$52.00	\$54.00	\$56.00	\$60.00	\$64.00	\$84.00

The above chart represents fees for residents. Nonresident customers will be charged an additional \$5.00 per night.

Tier B – Companion Electric:

Hells Gate, Challis Hot Springs, Bear Lake, Castle Rocks, Heyburn, Lake Cascade

Minimum Fee – \$63.00 Maximum Fee - \$84.00 Variation - \$21.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$66.00	\$68.00	\$70.00	\$74.00	\$78.00	\$84.00

The above chart represents fees for residents. Nonresident customers will be charged an additional \$5.00 per night.

Tier C - Basic:

Three Island, Massacre Rocks, Bruneau Dunes, Dworshak, Lake Walcott, Winchester Lake, City of Rocks

Minimum Fee – \$17.00 Maximum Fee - \$34.00 Variation - \$17.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%	
\$17.00	\$18.00	\$20.00	\$22.00	\$26.00	\$34.00	

The above chart represents fees for residents. Nonresident customers will be charged an additional \$5.00 per night. Except City of Rocks where the price will be the same for resident and nonresident as per our MOA.

Tier C - Electric:

Three Island, Massacre Rocks, Bruneau Dunes, Dworshak, Lake Walcott, Winchester Lake

Minimum Fee – \$29.00 Maximum Fee - \$42.00 Variation - \$13.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$29.00	\$31.00	\$33.00	\$35.00	\$38.00	\$42.00

The above chart represents fees for residents. Nonresident customers will be charged an additional \$5.00 per night.

Tier C - Full Hook-Up:

Three Island, Massacre Rocks, Bruneau Dunes, Dworshak, Lake Walcott, Winchester Lake

Minimum Fee – \$31.00 Maximum Fee - \$46.00 Variation - \$15.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$31.00	\$33.00	\$36.00	\$39.00	\$42.00	\$46.00

The above chart represents fees for residents. Nonresident customers will be charged an additional \$5.00 per night.

Tier C - Companion Electric:

Three Island, Massacre Rocks, Bruneau Dunes, Dworshak, Lake Walcott, Winchester Lake

Minimum Fee – \$58.00 Maximum Fee - \$84.00 Variation - \$26.00

Occupancy Pricing -

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%	
\$58.00	\$62.00	\$66.00	\$70.00	\$76.00	\$84.00	

The above chart represents fees for residents. Nonresident customers will be charged an additional \$5.00 per night.

Tier A - Deluxe Cabins:

Ponderosa

Minimum Fee – \$115.00 Maximum Fee - \$300.00 Variation - \$185.00

Winter Fees, Occupancy Driven, October 01st - April 30th, excluding holidays and events. Summer Fees, \$300 May 01st - September 30th and all holidays and events throughout the year.

Occupancy Pricing, Winter–

0% - 19%	20% - 39%	40% - 59%	60% - 79%	80% - 89%	90% - 100%
\$115.00	\$140.00	\$170.00	\$210.00	\$250.00	\$300.00

The above chart represents fees for residents. Nonresident customers will be charged an additional \$30.00 per night.

Back Country Yurts:

Idaho City Minimum Fee – \$80.00 Maximum Fee - \$150.00 Variation - \$70.00

Summer Fee, \$80.00, May 01st - November 14th. Winter Fee, \$120.00, November 15th - April 30th.

The above fees represent fees for residents. Nonresident customers will be charged an additional \$30.00 per night.

Lottery - Group Camps:

There will be a lottery system for our most popular group sites, Lionhead at Priest Lake and Bear Lake Group Camp 100 and 101. The lottery will be open for any stay between May 01st and September 30th.

Customers will pay \$25 nonrefundable application fee which will allow them to pick a primary and alternate date for the lottery. The lottery will be open from January 01st to January 31st every year. Customers will be notified of the lottery results by February 15th. Lottery can be entered one time per customer.

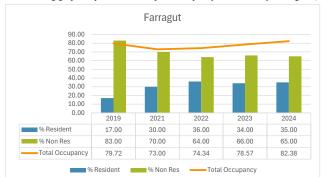
RV Dump Station:

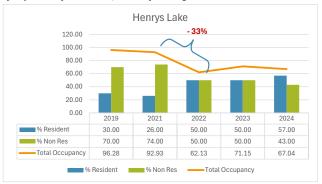
Ås the utility costs for sewage continues to increase, IDPR would like to pursue adding an RV Dump Station fee to our fee tables in IDAPA 26.01.20, Rules Governing the Administration of Park and Recreation Areas and Facilities. \$10 fee for dump stations is recommended to absorb some of these utility costs.

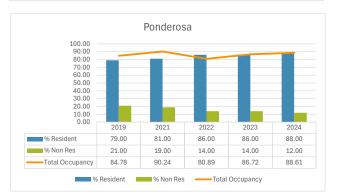
Farragut 2019 2021 2022 2023 2024 % Resident 17.00 30.00 36.00 34.00 35.00 % Non Res 83.00 70.00 64.00 66.00 65.00 **Total Occupancy** 79.72 73.00 74.34 78.57 82.38 1.8% Henrys Lake 2019 2021 2022 2023 2024 % Resident 30.00 26.00 50.00 50.00 57.00 70.00 % Non Res 74.00 50.00 50.00 43.00 **Total Occupancy** 96.28 92.93 62.13 71.15 67.04 -33.1% Ponderosa 2019 2021 2022 2023 2024 % Resident 79.00 81.00 86.00 86.00 88.00 % Non Res 21.00 19.00 14.00 14.00 12.00 **Total Occupancy** 84.78 90.24 80.89 86.72 88.61 -10.4% Priest Lake 2019 2021 2022 2023 2024 % Resident 28.00 34.00 45.00 45.00 47.00 72.00 66.00 55.00 53.00 % Non Res 55.00 77.44 81.13 75.27 77.45 79.39 **Total Occupancy** -7.2% Round Lake 2019 2021 2022 2023 2024 % Resident 28.00 38.00 57.00 57.00 53.00 47.00 % Non Res 72.00 62.00 43.00 43.00 **Total Occupancy** 79.41 63.27 56.21 50.97 55.86 -19.4%

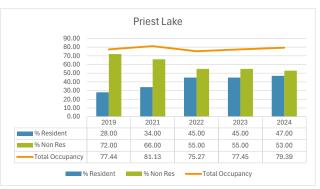
Resident vs Nonresident Occupancy Tier A Parks

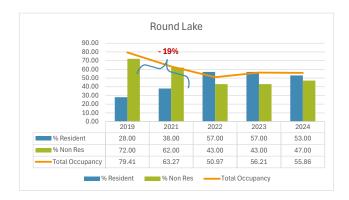
The following graphs represent overall park occupancy for June, July & August (the majority of our "peak season") and the percentage of residents & non-residents.







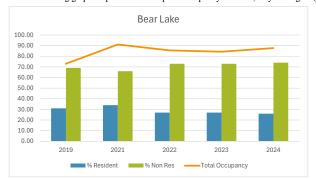


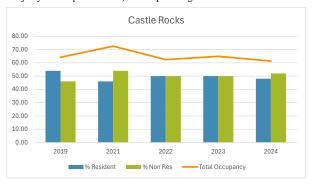


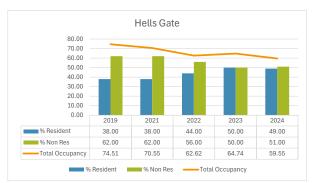
Bear Lake					
	2019	2021	2022	2023	2024
% Resident	31.00	34.00	27.00	27.00	26.00
% Non Res	69.00	66.00	73.00	73.00	74.00
Total Occupancy	72.99	91.11	85.56	84.31	87.71
			-6.1%		
Castle Rocks					
	2019	<u>2021</u>	2022	2023	2024
% Resident	54.00	46.00	50.00	50.00	48.00
% Non Res	46.00	54.00	50.00	50.00	52.00
Total Occupancy	64.16	72.53	62.41	64.85	61.31
			-14.0%		
Hells Gate					
	2019	<u>2021</u>	2022	2023	2024
% Resident	38.00	38.00	44.00	50.00	49.00
% Non Res	62.00	62.00	56.00	50.00	51.00
Total Occupancy	74.51	70.55	62.62	64.74	59.55
			-11.2%		
Heyburn					
	<u>2019</u>	2021	2022	2023	2024
% Resident	32.00	31.00	36.00	33.00	35.00
% Non Res	68.00	69.00	64.00	67.00	65.00
Total Occupancy	61.94	63.73	56.77	50.92	53.02
			-10.9%		
Lake Cascade					
O/ Desident	2019	2021	2022	2023	2024
% Resident	88.00	86.00	87.00	88.00	88.00
% Non Res	12.00	14.00	13.00	12.00	12.00
Total Occupancy	62.50	70.95	62.49 -11.9%	51.51	55.97
			-11.9%		
Thousand Springs					
mousand spinigs	2019	2021	2022	2023	2024
% Resident	99.00	89.00	88.00	92.00	<u>2024</u> 66.00
% Resident % Non Res	1.00	11.00	12.00	92.00 8.00	34.00
Total Occupancy	40.40	85.43	74.99	83.02	79.43
rotat Occupancy	40.40	05.45	-12.2%	00.02	75.43
			-12.270		

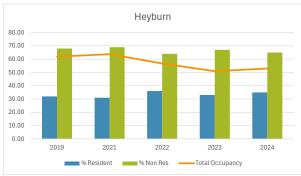
Resident vs Nonresident Occupancy Tier B Parks

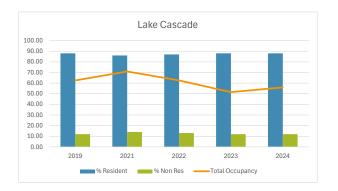
The following graphs represent overall park occupancy for June, July & August (the majority of our "peak season") and the percentage of residents & non-residents.

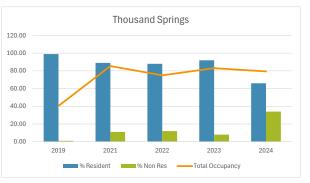












Bruneaus Dunes					
	2019	2021	2022	2023	2024
% Resident	62.00	53.00	49.00	73.00	65.00
% Non Res	38.00	47.00	51.00	27.00	35.00
Total Occupancy	35.43	34.40	29.25	33.48	26.24
			-15.0%		
City of Rocks					
	2019	2021	2022	2023	2024
% Resident	29.00	27.00	26.00	29.00	25.00
% Non Res	71.00	73.00	74.00	71.00	75.00
Total Occupancy	75.51	78.52	69.27 -11.8%	74.42	73.50
			-11.8%		
Dworshak					
	2019	2021	2022	2023	2024
% Resident	54.00	58.00	68.00	61.00	59.00
% Non Res	46.00	42.00	32.00	39.00	41.00
Total Occupancy	41.73	43.73	37.67	42.33	40.29
			-13.9%		
Lake Walcott					
0/ 0	2019	2021	2022	2023	2024
% Resident	68.00	65.00	67.00	76.00	74.00
% Non Res	32.00	35.00	33.00	24.00	26.00
Total Occupancy	50.94	68.71	63.41 -7.7%	74.21	79.30
			-7.790		
Massacre Rocks					
	2019	2021	2022	2023	2024
% Resident	50.00	45.00	52.00	51.00	53.00
% Non Res	50.00	55.00	48.00	49.00	47.00
Total Occupancy	46.02	56.62	47.43	53.91	49.53
			-16.2%		
There delend Occasion					
Three Island Crossing	2010	2021	2022	2023	2024
% Resident	2019 71.00	68.00	74.00	72.00	70.00
% Non Res	29.00	32.00	26.00	28.00	30.00
Total Occupancy	67.87	76.09	68.27	71.18	62.53
Total Occupancy	07.07	70.03	-10.3%	/1.10	02.55
			-10.370		
Winchester					
	2019	2021	2022	2023	2024
% Resident	64.00	62.00	65.00	68.00	65.00
% Non Res	36.00	38.00	35.00	32.00	35.00
Total Occupancy	64.53	67.83	61.30	68.94	64.49
			-9.6%		

Resident vs Nonresident Occupancy Tier C Parks

The following graphs represent overall park occupancy for June, July & August (the majority of our "peak season") and the percentage of residents & non-residents.

