

Issue Summary

Issue/Risk	Category	Registration Program Impacts	Fix Urgency
1. Bad Data being received from ITD	ITD/DMV	Affects following IDPR Program Requirements: <ul style="list-style-type: none"> • Maintaining accurate records (explicit #2) • Distributing funds (explicit #3) • Sharing data with ITD & law enforcement (contemplated #1 & #2) Other Details: <ul style="list-style-type: none"> • One of primary causes of duplicate customer data in RIS and therefore increases bad data being sent to ITD 	Long-Term
2. ITD will no-longer accept data from IDPR on or around July 1 st , 2013	ITD/DMV Vendor Online Mail-in Walk-in	Affects following IDPR Program Requirements: <ul style="list-style-type: none"> • Maintaining accurate records (explicit #2) • Sharing data with ITD & law enforcement (contemplated requirements #1 & #2) Potential ITD Impacts: <ul style="list-style-type: none"> • ITD may not be able to comply with Idaho Code 49-508 & 49-520 (demanding surrender of registration when cancelling a title) • ITD may also have issues complying with Idaho Code relating to restricted licenses plates(49-119, 40-456 & 49-443) • DMV's would not have current Registration information thus affecting their ability to accurately perform renewals, transfers or duplicate registrations. 	Short-Term
3. Title Verification is not currently being completed prior to issuing registrations	Vendor	Affects following IDPR Program Requirements: <ul style="list-style-type: none"> • Issuing registrations (explicit #1) • Sharing data with ITD & law enforcement (contemplated #1 & #2) 	Short-Term

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4. Triplicate forms are illegible and incomplete	Vendor	Affects following IDPR Program Requirements: <ul style="list-style-type: none"> • Maintaining accurate records (explicit #2) • Distributing funds (explicit #3) • Sharing data with ITD & law enforcement (contemplated #1 & #2) 	Long-Term
5. Triplicate forms must be hand entered into RIS system when not accompanied by renewal form	Vendor	Affects following IDPR Program Requirements: <ul style="list-style-type: none"> • Maintaining accurate records (explicit #2) • Distributing funds (explicit #3) • Sharing data with ITD & law enforcement (contemplated #1 & #2) 	Long-Term
6. Vendors do not provide timely or accurate month-end reporting	Vendor	Affects following IDPR Program Requirements: <ul style="list-style-type: none"> • Maintaining accurate records (explicit #2) • Distributing funds (explicit #3) • Sharing data with ITD & law enforcement (contemplated #1 & #2) 	Long-Term
7. DMV's frequently charge incorrect fees.	ITD/DMV	Affects following IDPR Program Requirements: <ul style="list-style-type: none"> • Maintaining accurate records (explicit #2) • Distributing funds (explicit #3) 	Long-Term
8. Year-end stickers from vendors do not always reconcile	Vendor	Affects following IDPR Program Requirements: <ul style="list-style-type: none"> • Maintaining accurate records (explicit #2) • Distributing funds (explicit #3) 	Long-Term
9. DMVs are not required to have account for stickers at the end of each year	ITD/DMV	Affects following IDPR Program Requirements: <ul style="list-style-type: none"> • Maintaining accurate records (explicit #2) • Distributing funds (explicit #3) • If sticker sold but not recorded, customer will not get a mail renewal notice or be able to renew online 	Long-Term
10. Web Application Support	RIS Technical	No direct impacts on explicit or other requirements	Long-Term
11. Wide variation in programming languages /tools	RIS Technical	No direct impacts on explicit or other requirements	Long-Term

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12. End of life for ITD information exchange – April 2014	RIS Technical	No requirements are currently affected; however, the following requirements will be affected in April 2014 if this isn't addressed <ul style="list-style-type: none"> • Sharing data with ITD & law enforcement (contemplated #1 & #2) 	Short-Term
13. End of life for Renewal Reminders process – April 2015	RIS Technical	No requirements are currently affected; however, the following requirements will be affected on April 2015 if this isn't addressed prior to that date: <ul style="list-style-type: none"> • Issuing registrations (explicit #1) 	Long-Term
14. End of Life for RIS data entry application April 2015	RIS Technical	No requirements are currently affected; however, the following requirements will be affected on April 2015 if this isn't addressed prior to that date: <ul style="list-style-type: none"> • Issuing registrations (explicit #1) • Maintaining accurate records (explicit #2) • Distributing funds (explicit #3) • Sharing data with ITD & law enforcement (contemplated #1 & #2) 	Long Term